

**Susan Marie Zvacek, PhD**

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*Speaker, Workshop Leader, Consultant*

## EDUCATION

Ph.D.	Curriculum and Instructional Technology	Iowa State University Ames, Iowa
M.Ed.	Educational Studies – Media	University of Utah Salt Lake City, UT
B.A.	Speech	Iowa State University Ames, Iowa

## PROFESSIONAL POSITIONS

*January 2006 to Present*

Independent Consultant: SMZTeaching.com

Teaching & Learning in Higher Education

- ◆ Speaking, consulting, and workshops on topics related to course development, assessing learner progress, higher order thinking skills, and instructional technologies;
- ◆ Fulbright Specialist for Faculty Development at School of Engineering, University of Porto, Portugal;
- ◆ Keynote speaker and workshop leader at conferences in Austria, China, Costa Rica, Czech Republic, Cyprus, Estonia, Portugal, Slovakia, UK, and throughout the United States.

*February 2018 to June 2018*

Adjunct Instructor

Faculdade de Engenharia, University of Porto, Portugal

- ◆ Built Moodle course site for Engineering Education Theory and Practice, with topics such as applications of learning theory, student motivation, and assessment;
- ◆ Taught course in hybrid format (Moodle, Zoom, and face-to-face) for 19 engineering faculty members

*October 2014 to August 2017*

Associate Provost for the Advancement of Teaching and Learning  
University of Denver

- ◆ Provide leadership in the adoption and assessment of technologies for learning;
- ◆ Direct the activities of the Office of Teaching and Learning to support projects that enhance teaching and learning;
- ◆ Collaborate with faculty, staff, and administrators to plan and implement initiatives that recognize and support innovative teaching;
- ◆ Participate in university decision-making related to teaching and learning.

*April 2012 to September 2014*

Senior Director, Teaching Excellence and Learning Technologies  
Fort Hays State University (Hays, KS)

- ◆ Oversaw design and development of online courses for FHSU's Virtual College;
- ◆ Coordinated faculty development activities for on- and off-campus instructors;
- ◆ Provided consultation on university initiatives that involve teaching excellence;
- ◆ Participated in strategic planning at the unit level and above to move the institution forward in the application of technology to instruction.

*January 2006 to June 2006*

Fulbright Senior Lecturer  
Charles University (Prague), Assigned to STEM Research Office

- ◆ Taught online professional development courses for postsecondary faculty members and administrators;
- ◆ Provided consulting services for postsecondary institutions throughout the Czech Republic and Slovakia on instructional design and e-learning;
- ◆ Offered workshops for higher education faculty and graduate students at Charles University

*September 1999 to April 2012*

Director, Instructional Development and Support  
University of Kansas

- ◆ Designed and implemented innovative faculty development programs;
- ◆ Provided consultation on classroom design and technology enhancements for a variety of learning environments;
- ◆ Facilitated cooperative activity among university entities (e.g., IT, Center for Teaching Excellence, Libraries, etc.) to further the appropriate application of technology for teaching and learning.

*October 1998 to 2005, 2010 to Present*

Adjunct Professor, School of Education/College of Health Care Sciences  
Nova Southeastern University (Ft. Lauderdale)

- ◆ Served as Adjunct Professor for graduate courses in online and face-to-face environments;
- ◆ Advised students in the Instructional Technology doctoral program, guided dissertation research, and oversaw document completion;
- ◆ Provided input for program review and development.

*March 2002 to April 2003*

External Evaluation Team Leader  
Digital Dakota Network (Pierre, SD)

- ◆ Conducted project evaluation for federally-funded Star Schools Grant;
- ◆ Coordinated activities of three-person external evaluation team;
- ◆ Wrote annual report of progress toward goals, strengths, weaknesses, and recommendations.

*September 1994 to August 1999*

Director, Center for Learning Technologies  
Old Dominion University (Norfolk, VA)

- ◆ Oversaw and provided leadership for Faculty Development/Instructional Design, Media Services, Instructional Graphics, and Learning Assessment Lab service units;
- ◆ Designed and conducted workshops and seminars related to teaching, instructional technology, and assessment;
- ◆ Participated in the design of technology-enhanced classrooms and lecture halls for traditional and televised instruction;

*August 1989 to August 1994*

Assistant Professor of Educational Technology  
University of Northern Colorado

- ◆ Designed and taught graduate and undergraduate courses in educational technology, specializing in instructional design and distance education;
- ◆ Advised master's and doctoral students in Educational Technology degree programs;
- ◆ Chaired the Professional Teacher Education Council, served on Faculty Senate, and various university committees.

## SELECTED PUBLICATIONS

- Zvacek, S.M. (2016). Building creativity into engineering education: Practical strategies. *International Journal of Creativity & Problem Solving*, 26(2), 141-155.
- Simonson, M., Smaldino, S., Zvacek, S. (2016). *Teaching and Learning at a Distance: Foundations of Distance Education*, 6th ed. Charlotte, NC: Information Age.
- Zvacek, S.M., Restivo, M.T., and Chouzal, M.F. (2015). Accuracy of self-assessment among graduate students in mechanical engineering. *IEEE Xplore Digital Library*, International Conference on Interactive Collaborative Learning, Florence, IT, 1130-1133.
- Zvacek, S.M., Restivo, M.T., and Chouzal, M.F. (2013). Concept mapping for higher order thinking. *International Journal of Engineering Pedagogy*, 3, 6-10.
- Zvacek, S.M. (2013). Book Review: Higher education in the digital age by William G. Bowen. *Teacher-Scholar*, 5, 59-61.
- Zvacek, S.M. (2012). Preface to *Using Remote Labs in Education*, pp.11-16. Edited by Javier Garcia Zubia and Gustavo R. Alves. Bilbao, Spain: University of Deusto Press.
- Simonson, M., Smaldino, S., Albright, M., Zvacek, S. (2011). *Teaching and Learning at a Distance: Foundations of Distance Education*, 5th ed. Columbus, OH: Merrill, Prentice Hall.
- Zvacek, S.M. (2010-2015). *Talking about Teaching*. Column in the SPEE Quarterly Newsletter (Sociedade Portuguesa Para a Educaç o em Engenharia (Portuguese Society for Engineering Education)).
- Zvacek, S.M. (2010). Book Review: Assessing the online learner by Palloff and Pratt. *Quarterly Review of Distance Education*, 10(3), 59-61.
- Zvacek, S.M. (2009). Creating engaging online courses. *International Journal of Online Engineering*, 5(2), 8-10.
- Zvacek, S.M. (2007). Away from the office: A Fulbrighter's semester in Prague. *College & University Media Review*, 13, 95-101.
- Vejvodova, J., Zvacek, S.M. (2007). Differences and similarities: Czech and U.S. online learning. *Conference Proceedings, ICETA 2007 (International Conference on E- Learning Technologies and Applications)*, Stara Lesna, Slovakia. (September 2007)

- Pavliček, J., Zvacek, S.M. (2006). *Instructional Strategies in Online Learning*. Conference Proceedings for ICTE, Rol'nov pod Radhoštěm, Czech Republic. (September 2006)
- Southworth, H., Cakici, K., Vovides, Y., Zvacek, S. (2006). *Blackboard for Dummies*. Hoboken, NJ: Wiley Publishing, Inc.
- Zvacek, S.M. (August 2005). Book review. Okoboji: A twenty-year review of leadership, 1955-1974. *Education Review*. Tempe, AZ: Arizona State University.
- Simonson, M., Smaldino, S., Albright, M., Zvacek, S. (2005). *Teaching and Learning at a Distance: Foundations of Distance Education, 3rd ed.* Columbus, OH: Merrill, Prentice Hall.
- Zvacek, S.M., Walter, S. (2005). *High-velocity change: Creating collaborative learning environments*. Research Bulletin Volume 2005, No. 15. Boulder, CO: EDUCAUSE Center for Academic Research.
- Zvacek, S.M. (2004). How we do things here: Developing a policy manual for CMS usage. *Distance Learning: A Magazine for Leaders, 1(2)*, 7-11.
- Zvacek, S.M. (2004). Book review. Assessment Strategies for the On-Line Class: From Theory to Practice. *The National Teaching and Learning Forum, 13(2)*.
- Zvacek, S.M. (2003). Distance education. In A. Kovalchick and K. Dawson (Eds.) *Education and Technology: An Encyclopedia*. Santa Barbara, CA: ABC-CLIO.
- Zvacek, S.M. (2003). Television and learning. In A. Kovalchick and K. Dawson (Eds.) *Education and Technology: An Encyclopedia*. Santa Barbara, CA: ABC-CLIO.
- Zvacek, S.M. (2003). Review of 'Assessment Strategies for the On-Line Class: From Theory to Practice.' *National Teaching and Learning Forum, 13(2)*. Madison, WI.
- Zvacek, S.M. (2001). Confessions of a guerilla technologist. *EDUCAUSE Quarterly, 24(2)*, 40-45.

## SELECTED KEYNOTES, WORKSHOPS, PRESENTATIONS

- Zvacek, S.M. *Let's Get Skeptical About Technology*. Presentation at IIDEA (International Institute for Developing Engineering Academics) Forum, Beijing, China, July 16, 2017.
- Zvacek, S.M. *Lab-created Learning*. Keynote Presentation at IFEEES/Chinese Academy of Engineering Workshop, Tsinghua University, Beijing, China, July 14-15, 2017.

- Zvacek, S.M. *It's Hip to Flip (Your Course)*. Workshop presented for faculty at University of Porto, Portugal, June 2016.
- Zvacek, S.M. *Spurious Claims and Zombie Factoids: What's the Big Deal?* Keynote presentation at E-Learning Consortium of Colorado Annual Conference, Breckenridge, CO, March 2016.
- Zvacek, S.M. *From Know-What to Know-How to Know-Why*. Keynote Presentation at Experiment@'15 Conference, Ponta Delgada, Azores, June 2015.
- Zvacek, S.M. *Collaborative Concept Mapping Online*. Workshop Session at Teaching and Learning with Technology Symposium, Denver, CO, October 2015.
- Zvacek, S.M. *My Students are Tech-Savvy, Right?* Keynote presentation at Computer Supported Education Conference, May 6-8, 2013, Aachen, Germany.
- Zvacek, S.M. *Being Your Own Best Boss: Self-Regulated Learning for Higher Education*. Keynote Presentation at "Higher Education, Higher Learning?" Conference, Tallinn, Estonia, January 17-19, 2013.
- Zvacek, S.M. *Teaching for Higher Order Thinking Skills*. Half-day Workshop Session at "Higher Education, Higher Learning?" Conference, Tallinn, Estonia, January 17-19, 2013.
- Zvacek, S.M. *Assessing Learning in the Online Environment*. Keynote presentation for the Northwest E-Learning Community 6<sup>th</sup> Annual Conference, October 13, 2011, Vancouver, WA.
- Zvacek, S.M. *Teaching for Higher Order Thinking with Virtual and Remote Labs*. Keynote for the First World Engineering Education Flash Week Conference, September 2011, Lisbon, Portugal.
- Zvacek, S.M. *Teaching for Higher Order Learning*. Workshop series for Sociedade Portuguesa para a Educação em Engenharia, presented at the University of Porto, Portugal, July 4-8, 2011.
- Livingood, D., Zvacek, S.M., Livingood, M. *Classroom Design, Learning, and Architecture*. Panel presentation and workshop sponsored by OEPI-Oficina Ejecutora del Programa de Inversiones (Executive Office of the Investment Program), University of Costa Rica. San José, CR, June 21, 2011.

Dooley, K., Hugo, S., Juliano, D., Zvacek, S.M. *Classroom Design: Partners and Processes*. Webinar sponsored by the Consortium of College and University Media Centers, March 9, 2011. Archived at <http://breeze.iu.edu/p66686182/>

Zvacek, S.M. *Assessing Learning in the Online Environment*. Staff development workshop for Eastern Iowa Community College District, November 23, 2010, Eldridge, IA.

Zvacek, S.M. *Teaching Partially Clothed: For Those Not Ready for "Naked."* Pre-conference workshop for Consortium of College and University Media Centers, October 2010, Buffalo, NY.

Zvacek, S.M. *The Bb Exemplary Course Program and Your Learning Ecosystem*. Keynote presentation at Virginia Blackboard User Group conference (VA-BUG), September 17, 2010, Shenandoah University, Winchester, VA.

Kamala, D., McGranahan, M., York, D., Zvacek, S.M. *Digital Nation: Opening Session*. Presented at the Annual Conference of Colleague-to-Colleague, August 2010, Overland Park, KS

Zvacek, S.M. *Teaching for Higher Order Thinking*. Workshop at Faculdade de Engenharia, University of Porto and University of Minho, June 2010, Porto and Guimaraes, Portugal.

Zvacek, S.M. and Dixon, R. *Thinking in Action: Learner Engagement in Exemplary Online Courses*. Presented at the Durham Blackboard Users' Conference, January 2010, Durham, England.

Zvacek, S.M. *Creating Engaging Online Courses*. Presentation at 3<sup>rd</sup> International Conference on Integrity, Reliability, and Failure. July 2009, Faculty of Engineering, University of Porto, Portugal.

Zvacek, S.M. and Gibson, R. *iTunes U and You: Issues to Consider When Adopting iTunes U*. Presented at the Annual Conference of Colleague-to-Colleague, July 2009, Overland Park, KS.

Levine, A. and Zvacek, S.M. *Balancing Acts: Making IT Work for Everyone*. Keynote presentation at EDUCAUSE Southwest Regional Conference, February 2009, San Antonio, TX.

Zvacek, S.M. *A Guide to Online Course Quality*. Plenary Presentation at Virtual University Conference, December 2008, Bratislava, Slovakia.

Zvacek, S.M. *Changing Roles for Teachers and Learners in Online Courses: Evolution, not Revolution*. Plenary Presentation at ICETA 2007 (International Conference on E-Learning Technologies and Applications), September 2007, Stara Lesna, Slovakia.

Zvacek, S.M. *Beyond Button-pushing: Integrating Technology Literacy into Our Teaching*. Keynote presentation at NAESA Conference (transmitted simultaneously by video to Lima, Peru and Richmond, VA). June 2006, Nicosia, Cyprus.

Zvacek, S. *Quality in E-learning*. Presented at the Annual Conference of the Fulbright Academy of Science and Technology, March 2006, Berlin, Germany.

Alleyne, A., Hood, D., Sadowski, K. & Zvacek, S.M. *Building a Multi-faceted Blackboard™ Community*. Panel presentation at Blackboard™ User's Conference, April 2005, Baltimore, MD.

Zvacek, S.M. *Leadership in Distance Education*. Presented at the Distance Leaders Certificate Seminar. Nova Southeastern University, February 2004, Miami, FL.

Zvacek, S.M. *When "Because I Said So" Isn't Good Enough: Developing a Blackboard™ Usage Policy Manual*. Presented at Blackboard™ Users Conference, March 2004, Phoenix, AZ.

Zvacek, S.M. *Online Assessment and Current Practice in Distance Education*. Presented at the Kansas Board of Regents Regional Assessment Conference, April 2004, Hays, KS.

## PROFESSIONAL ASSOCIATIONS and SERVICE

International Society for Engineering Pedagogy (IGIP). *Higher Order Thinking* Work Group Leader 2016 to present; Curriculum Development (*Learning Theory* and *Higher Order Thinking* hybrid course modules), 2016.

International Conference on Computer-Supported Education (CSEDU). Program Co-chair, 2017-2018); Program Committee, 2015-16.

IEEE-TALE (Teaching, Assessment, and Learning for Education) Program Review Committee (Proposal Reviewer), 2015.

Consortium for College and University Media Centers. Member, 1999 to 2016; President, 2011; Annual Conference Chair, 2011; Instructional Design Interest Group Chair, 2009 to 2011; Conference Host, 2008.



Sociedade Portuguesa Para a Educação em Engenharia (Portuguese Society for Engineering Education). Named Honorary Member, September 2011.

Blackboard™ Exemplary Course Program. Founding Director, 2003 to 2014.

Association for Educational Communications and Technology. National Conference Chair, Dallas, 2002; National Conference Planning Committee/Roundtable Coordinator, 1993 to 1999; Leadership Development Grants Coordinator, 1991 to 1994; Long-term Planning Committee, 1986 to 1988; Member, 1982 to Present.

Colleague-to-Colleague (Kansas/Missouri Regional Association). President, 2008-9; Member 2004 to 2014.